March 27,2020

**Sub: DGFT Helpdesk for any Covid-19 related Import or Export Issue**

Dear Members,

Forwarding herewith email from EEPC India regarding DGFT Helpdesk for any Covid-19 related Import or Export Issue.

Members may fill the proforma spreadsheet in the link provided in the email and send to [dgftedi@nic.in](mailto:dgftedi@nic.in) with a cc to [tagma.mumbai@tagmaindia.org](mailto:tagma.mumbai@tagmaindia.org)

Regards,

Bhaskar Kanchan

Director

**From:** EEPC INDIA <eepcho@eepcindia.net>   
**Sent:** 26 March 2020 15:08  
**To:** mumbai@tagmaindia.org  
**Subject:** [SPAM]- Sub: DGFT Helpdesk for any Covid-19 related Import or Export Issue

**To**

**All Members of EEPC India**

**Dear Member,**

A Helpdesk has been operationalized by DGFT for export/import related issues being faced in the current situation. All issues related to Department of Commerce/DGFT may please be forwarded herewith. In this regard, a proforma spreadsheet is linked below for the purposes of listing and forwarding the 'Covid-19 related Import/Export Issues'.

[**Covid-19 Related Trade Issues**](http://inpro.deskdenary.in/link.php?M=47568576&N=14619&L=12636&F=H)

You may please send the filled proforma to [dgftedi@nic.in](mailto:dgftedi@nic.in)

In addition to the given sheet, exporters/importers may directly flag their issues through any of the following channels -

* Contact@DGFT Platform ( [http://rla.dgft.gov.in:8100/CRS\_NEW/](http://inpro.deskdenary.in/link.php?M=47568576&N=14619&L=12637&F=H)) : A ticket may be raised here with Concerned office : DGFT(HQ) and Subject: COVID-19
* Email as per proforma at [dgftedi@nic.in](mailto:dgftedi@nic.in)
* Call at Toll free number 1800-111-550

This is for your kind information.

With kind regards,

Yours sincerely,

**(S. GUPTA)**

**EXECUTIVE DIRECTOR**

**EEPC INDIA**